



September 2021

Dear Parents and Carers

**The SIMS Parent app – easy access to important school information**  
**Pay360 – the easy way to pay for school meals, snack money and any trips**

We have a convenient way to share information with you about your child's school life and you can access the system from a smartphone, tablet or PC – anytime, anywhere.

What will you find in the SIMS Parent app:

- Important information such as attendance
- School term, inset dates and contact details available at the click of a button
- Receive notifications to remind you about important information such as key dates for your diary
- Access to update your contact details, so we always have the most up-to-date information in case of emergency
- If you have more than one child at school, you'll have access to information for all your children, from the same app.

The information that you receive through the app will help you to stay up-to-date with your child's school life as well as support your child's development and progress.

**SIMS PARENT APP**

**To get started– you need to let us have a current email address for you**

1. For those parents who have not activated their account, a new activation email will be sent out on a regular basis to remind you to register. This email will be sent from Capita SIMS (**noreply@sims.co.uk**). If you cannot find this email, please check your junk mail and ensure it has not been marked as SPAM. Simply click on the link from your tablet, PC or smartphone to activate your account.
2. You can then login using your normal **Facebook, Twitter, Google** or **Microsoft** username and password.
3. From your smartphone or tablet, download the app from the Google Play or Apple App store - search for **SIMS Parent**.
4. From a PC or Windows phone, login online at [www.sims-parent.co.uk](http://www.sims-parent.co.uk)

*Please note that your activation email is unique to you and should not be used by anyone else. If you require an additional login then please contact your school.*

*Your activation email will expire after 14 days if it is not used, please contact your school if you require a replacement after this date.*

Please ensure that you activate your membership to SIMS Parent as this will enable the school to send messages immediately, keep you in touch with school activities and allow us to cut down on paper use.

## **SIMS PAY HAS CHANGED AND IS NOW CALLED PAY360 EDUCATION PAYMENTS**

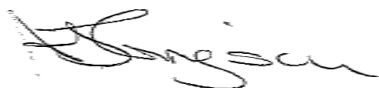
The system you use to make payments to school is changing names. From 26th July SIMS Pay will be known as Pay360 Education Payments.

- The way you make payments will remain the same - you'll just notice a different logo (Pay360 by Capita) on the login page and in the portal.
- The link to log in will be updated to [www.pay360educationpayments.com](http://www.pay360educationpayments.com)
- When you make a payment, you'll notice the details on your card statement will show as 'Pay360\*school\_name' (rather than 'Capita\*school\_name').
- We would recommend that you add the new email address [noreply@pay360educationpayments.com](mailto:noreply@pay360educationpayments.com) to your contacts/whitelist to ensure the emails are not marked as spam

To register SIMS pay, you will need one of the following accounts: Microsoft, Office 365, Google, Facebook, Twitter.

Once registration has been completed. You will be able to use it to pay for school lunches, trips, snack money etc.

Yours sincerely,



Alison Grigson  
Pupil Administrator